

## Amazon Announcement

On Friday, August 14, 2020, Amazon sent a corporate communiqué to our developers via email. In it, they advised that as of that date, they will no longer permit their systems to be queried by means of the application programming interface (API) that ResourceMate has been using.

## What this means for you

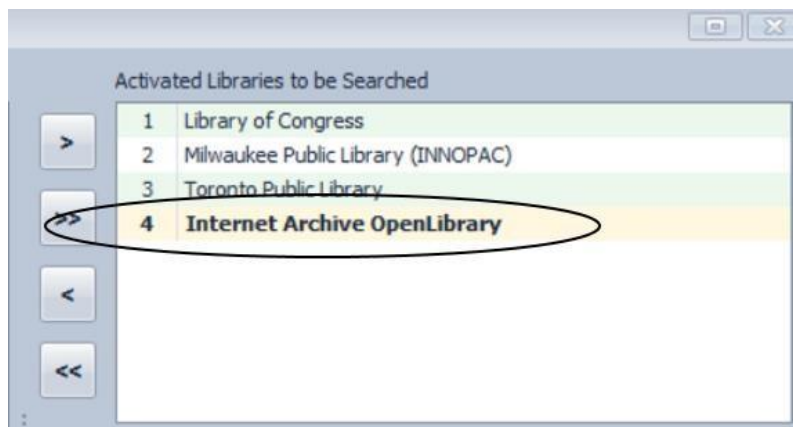
ResourceMate is no longer capable of retrieving any data from Amazon.

Although we at ResourceMate can only regret Amazon's abrupt and unilateral termination of this service, please rest assured we will be endeavouring to explore other options that are available to us and will incorporate them into the ResourceMate product when we determine them to be viable.

## Solutions

There are some 'work-arounds' for you:

1. First, please ensure that you have added the Internet Archive Open Library to the list of "Activated Libraries to be Searched" box in the ResourceMate "Utilities > ISBN Retrieval Library Setup" program:



**This open library database has a good selection of book cover images available that we can use as a source.**

2. For Web OPAC users: ResourceMate has its own warehouse of book cover images that can be used as items are automatically uploaded from your local database to your Web OPAC database. We already have a process in ResourceMate that makes an effort to match the ISBNs to a book cover image if available.

3. It is possible to add a book cover image to your new items using Windows tools in conjunction with existing functionality within ResourceMate. Although not as convenient as being able to retrieve images via the API, those tools are still available to any computer running Windows 10 and has access to the Internet, and they can be used without too much additional effort. We have a Knowledge Base article available to read for those of you that have access to the Customer Hub, or you can simply use the “Help > Submit a Ticket for Support” menu selection from within ResourceMate product or Email [support@resourcemate.com](mailto:support@resourcemate.com) to open a ticket and request access to the article and instructions.

**Our development team will shortly publish a product update that will remove Amazon as a source for ISBN retrieval, as well as the reference to Amazon on the Detail screen of items already catalogued.**

**Thank you for your patience with this issue, we deeply regret any inconvenience to you all.**