

Winter 2018/2019

Newsletter

Volume 4 | Issue 1 | ResourceMate[®]: Winter 2018/2019 Newsletter

Announcement

It's the time of year to reflect on 2018, and make plans for the upcoming new year. And as I reflect back I want to say THANK YOU. We wouldn't be here without you, and we're grateful for the opportunity to help you meet and exceed your library goals. Our plan for 2019 is to continue to partner with you by developing new products and services to help ensure your success. From all of us at ResourceMate[®] and Harris Computer Systems, we wish you a happy and wonderful holiday season.

Shara Blackmore,
Operations Manager, ResourceMate[®]

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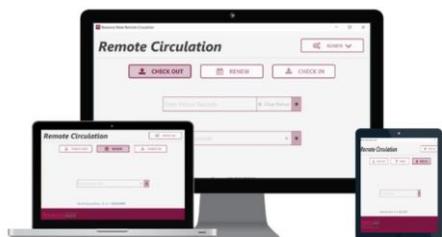
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What's New? Remote Circulation

We are very excited to introduce you to Remote Circulation [available in build 4.1.4.0]! This new feature allows you to record circulation events such as check outs, check ins and renewals without access to ResourceMate®.

The events are recorded on another computer and then the data is transferred back to the ResourceMate® computer and processed there.

[Learn More >](#)



What's New? Amazon Integration



We are excited to introduce the Amazon Integration within ResourceMate® that will allow you to:

- Quickly access Amazon.com
- Easily access new information
- Search for books
- Read reviews and provide feedback
- Streamline your library purchases!

The new integration does not help you catalog or pull any information into your database. It is simply a tool to read reviews and view information to provide to patrons for data that is already cataloged within ResourceMate®, as well as streamline purchasing.

[Learn More >](#)

HOLIDAY SALE

SAVE 15% ON EVERYTHING*

Use Code: HOLIDAYSALE

November 23, 2018 - January 2, 2019

*Excludes annual support, Web OPAC hosting, and shipping. Cannot be combined with other offers.

Promotion: Holiday Sale

It's that time of the year again! Our Holiday sale is on from **November 23, 2018 – January 2, 2019**. **Save 15%** off of your order* using the promotional code:

HOLIDAYSALE

It's the perfect time to upgrade, order more barcode labels, or get that barcode scanner you've always wanted.

Please contact us at info@resourcemate.com or call us at 1-800-815-8370 for more information.

[Shop Now >](#)

*Except annual support, hosting services, Web OPAC, and shipping. Promotion cannot be combined with any other sale offer.

Tech Tip: Circulation Through Holidays

When they know their libraries will be closed, many librarians will permit their patrons to keep items on loan past a specific date. Further, if the library is closed on certain days or dates, libraries will often choose not to include these dates when fines for overdue items are calculated.

ResourceMate® incorporates some features that will automatically help you to govern these contingencies. Using these features, it's possible to:

- Push back the default Expected Back Days when checking out books;
- Set days of the week and/or specific dates such that they won't be counted in fine calculations;
- Set a "ceiling date" to force all items to be returned by a given date;
- Run a utility program that will automatically chance the Expected Date for all items falling due on a day when the library will be closed;
- Set specific days of the week or dates such that they won't count when fines are calculated.

For more information about overriding the default Expected Back date, open ResourceMate®, press the F1 key, and search for "Expected Back". Click on the result titled "Patron Activity Tab: Check Out"

For Extended and Premium versions:

Press the F1 Key Click on Search and look for "Extended Circulation" and "Holidays"

If you have a support agreement in place, you can also select "ResourceMate on the Web" and then "Knowledge Base"

If you have a support agreement in place, you can also select "ResourceMate on the Web" and then "Knowledge Base" from the drop down Help menu. Log into the Knowledge Base by entering your serial number and search for "Extended Circulation". The relevant Knowledge Base article should display as the fourth result!

Did You Know?

ResourceMate® has a **Referral Program** in place! The RM Referral Program rewards you with a **free year of Support** in exchange for three referrals.

Simply let us know the people or organizations you have referred, and we will record it for you.

[Learn More >](#)

ResourceMate® Customer Spotlight: Phoenix West, Arizona State Prison

Operated by: GEO Group

Inmates: 500 Adult Male

Resources: 6000 items

Client Since: 2015

The **challenges** that Betsy Morris, the head librarian, identified prior to ResourceMate® were:

- Book theft;
- Lacked proper security measures;
- Efficiency;
- Limited time and budget.

The **benefits** of ResourceMate® included:

- Improved security;
- Streamlined day-to-day operations of the library;
- Appropriate security measures;
- Access books and use self-search functionality.

"ResourceMate has allowed me to create a sustainable library, one that has a respectful and quiet atmosphere as recognized by the inmates and sergeants."

We Want to Hear from You!

The launch of the December 2018/2019 Newsletter is the beginning of a new series of Newsletters for our valued ResourceMate® customers. The series will be distributed quarterly:

Winter, Spring, Summer, Fall

We would love your feedback on our initial release. The feedback will be very helpful in helping shape the future of the newsletter in design as well as content.

What would you like to see in the next Newsletter?

Have your say by completing this short 5 minute survey.

[Take the Survey](#)

By completing the survey, you will be entered into a raffle to win a \$25 Amazon gift card.

“When I got my library card that’s when my life began.”

Rita Mae Brown



Feature: Holiday Fundraising Ideas

Libraries are important. One common challenge among libraries is budget. That’s why each newsletter, we will provide you with Fundraising Ideas that you can try out!

- 1) **Gift Wrapping:** Team up and wrap gifts for your patrons and community during the Holidays at your organization address. Request a small donation for your services.
- 2) **Holiday Home Tour:** Have a couple of colleagues or patrons who really like to deck the halls for the Holidays? Organize a Holiday Home Tour for a small donation.
- 3) **Christmas Tree Pick-Up:** For a small donation, offer a curbside pick-up and delivery to a local recycler!

Do you have a fundraising idea that has been successful for your library? We’d love to hear from you!

Please contact Margaret at mbaker@resourcemate.com with the subject line: Fundraising Ideas